

Web Enquires

Web enquiries depend on the department type and can be one of the following:

- **Support requests** — The support system of companies that communicate with their clients or users through messages (accounting firms, software companies and similar). The user enters a request in the [Support](#) form, and the support provider processes it in the [Received Support Requests](#) form (the **Ticketing** module).
- **Sales enquiry** — An enquiry sent through the company's website.
- **Service enquiries** — Servicing of vehicles, outboard motors, construction machinery and similar.

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