

[Support](#)

~ Messages ~

The tab shows all messages exchanged inside one support request — yours and the support replies — in chronological order, with the **{Date}** and **{Message}** columns. Above the list is a search box over the message text.

New messages to support are entered here as well. An additional question, observation or comment on an already open request always goes here, not into a new request — see [One problem - one request](#).

Entering a new message

1. Open the new message dialog with the  button.
2. The **{Subject}** field is filled in with the request number and subject (e.g. “ZZP-9187, New sole trader entry”); extend it if needed.
3. Enter the message in the **{Text}** field — with specific data according to [Rules for submitting support requests](#).
4. Send the message to support with the **SEND** button.

Buttons

- **SEND** — Sends the message and adds it to the list.
- **DELETE** — Deletes the message; shown only in the *Edit* dialog.
- **CANCEL** — Closes the dialog without sending.

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