

[Support](#)

# List

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## Filter

- **{Support Provider}** — The company the requests are addressed to; the list shows only the requests of the selected provider.
- **Status tabs** — *Not processed* (new requests not yet taken over by support), *Open* (requests being processed) and *Finished* (closed requests). The number in brackets is the number of requests in that status.

## Quick search and Search

- **Quick search** — Narrows the displayed loaded requests by the entered text.
- **Search** — The **{ZZP Id}** field fetches a request by its number, regardless of the selected status tab.

## Columns

- **{Code}** — Request number in the form *ZZP-number*.
- **{Date}** — Date and time the request was entered.
- **{Support Provider}** — The company the request is addressed to.
- **{Partner}** — The company that entered the request.
- **{Subject}** — Short title of the request.

The  button above the list opens the dialog for entering a new request (the ~ **BASIC** ~ tab).

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