Invoices | Invoices to natural persons registered in AMS

Procedure when the customer is not registered in AMS

This procedure describes what the system or the intermediary does when the customer (the eInvoice recipient) is not registered in **AMS**[1]. It applies both to legal entities registered in Croatia and to natural persons marked as registered in AMS.

If the system finds when sending an invoice under the ***F2.0*** protocol that the customer is not registered in AMS, it shows a notice that the invoice **cannot be delivered as an eInvoice**. The invoice must then be printed and sent to the customer by conventional means.

Automatic report to the Tax Administration

A report that the customer is not registered in AMS is sent automatically to the Tax Administration through eReporting. How depends on the information intermediary:

- **MeR intermediary**
  The Moj eRačun information intermediary sends the report to the Tax Administration itself.
- **ePoslovanje intermediary**
  Brix sends the report to the Tax Administration automatically on behalf of the eposlovanje intermediary.



Whether a customer is registered in AMS is checked directly on the information intermediary's portal.

1)
Address book of metadata services

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